Company policy

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SER.ECO. Depurazione Acque S.r.l. aims to be among the leading companies in the design and construction of municipal and industrial wastewater treatment plants, in terms of quality and reliability of the services provided, in order to achieve the full satisfaction of customers and other interested parties. Management's objective is to focus the efforts of all personnel on careful management of quality and environmental issues while providing workers with an appropriate working environment.

The company's management system certifications - UNI EN ISO 9001 for quality, UNI EN ISO 14001 for environmental management and UNI ISO 45001 for occupational health and safety - recognise Ser.Eco. Srl's long-standing commitment to achieving and maintaining high quality standards and to addressing the environmental, health and safety issues associated with its services, using a risk management approach.

This document sets out the guiding principles of the company policy on quality, environmental protection and occupational health and safety. Its purpose is to communicate and share the related objectives and involve stakeholders (employees, collaborators, customers, suppliers, contractors, public institutions and others) in achieving the established goals. Ser.Eco. Srl declares its commitment to quality, respect for the environment and occupational health and safety. It undertakes to comply with all requirements of the reference standards (ISO 9001, ISO 14001 and ISO 45001), applicable laws and regulations governing its activities and operations, and the commitments it has made. The following principles form the basis of Ser.Eco. Srl's continuous improvement process:

- Comply with legal requirements relating to health, safety, hygiene and the environment.
- Promote, inside and outside the company, a culture of quality, environmental respect and protection of health and safety at work.
- Apply the principles of continuous improvement to the company's management systems, encouraging consultation and participation by interested parties.
- Design, organise and build wastewater treatment plants that meet customers' needs and expectations in terms of quality.
- Develop suitable control systems to monitor the quality of products and services, health and safety risks, and adverse environmental impacts.
- Direct plant design towards solutions that better protect the environment by reducing energy and natural resource consumption and limiting polluting emissions and waste generation.
- Develop and update criteria for assessing occupational health and safety and environmental risks, as well as procedures for managing emergencies that could endanger people or have adverse environmental effects.
- Promote company growth by identifying objective criteria and rewarding commitment and productivity, while safeguarding the environment and using natural resources responsibly.
- Select and use equipment, resources and raw materials rationally, taking into account their environmental impact and potential health and safety risks, with a commitment to eliminating hazards and reducing occupational health and safety risks.
- Develop and expand information and communication processes, fostering dialogue with interested parties to ensure transparent and clear relationships.

- Encourage consultation, participation, communication and appropriate involvement of all workers, their representatives and external collaborators in company policy, safety and environmental matters, so that they share responsibility for achieving common objectives.
- Support employees' professional growth through training and qualification programmes.
- Select suppliers and contractors according to their ability to provide goods and services that meet the requirements of the integrated management system.

Ser.Eco. Srl uses various means to communicate its integrated policy to employees, customers and suppliers. This document will remain a reference for periodic management reviews, to assess results achieved and identify new objectives consistent with the company's commitment to continuous improvement.

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